

## MINUTES MAY 6, 2004

### WINDHAM CABLE ADVISORY BOARD

Meeting was called to order at 7:10. Members present: Margaret Case, Leo Hart, Mary Griffin, David Unger, J.Gross, Chris Doyle, John Alosso. Excused: Alan Shoemaker, Greg Cappiello and Studio Coordinator Jim Daddona.

Also present: Charles (Chap) Hanley new General Manager of Adelphia's Londonderry Facility and Francis (Butch) Donohue, Technical Operation Manager.

Mr. Hanley introduced himself to the Board. He discussed his background in the cable industry over the last 17 yrs. The Board asked him to go over the upcoming features. Five new HDTV stations will be offered in the next month or two. HBO on demand will be available soon. Mr. Hanley gave assurances that he would keep the Board (thru the Chairperson) updated on any issues of concern to the Town.

The Board asked Mr. Donohue to look into channel 22, which originates from Salem High/Comcast. The sound and picture quality is poor.

Minutes: Motion by J Gross and seconded by David Unger to accept the minutes of the March 4, 2004 meeting as written.

Financial reports were read and passed out to the members.

Adelphia report: Customers January 3365; February 3366;  
HDTV February 114 (new service). Report attached

The Town has received the yearly check from Adelphia for Franchise fees in the amount of \$110,057.41.

Studio Coordinator's report was given out to the board members. The studio has been very busy with production of shows. Report attached.

The chairperson gave the Volunteer award pins and certificates from the Board of Selectmen to the members present.

Correspondence: A memo from David Sullivan on upcoming board appointments. Also read was a copy of a response from Charles Bass member of congress that was sent to a resident regarding Cable rate increases.

Complaints: The Chairperson report that she had two calls regarding problems, one on Internet service and one on general service. Adelpia resolved these issues within 1 day and the residents were pleased.

Equipment: The Chairperson reviewed a list of equipment that the studio coordinator presented for consideration. This request will be discussed at a meeting on June 24, 2004 at 7pm.

Motion to adjourn by Leo Hart and seconded by David Unger; Vote was unanimous. Meeting ended at 8:20 pm

Margaret A. Case  
Chairperson